

TERMS OF USE

Welcome to the Super Floral website at www.superfloral.co.za ("Website").

Please take a moment to read through these terms and conditions, including our policies (collectively the "terms"), to understand how they apply to your use of our Website and any products or services that we advertised thereupon.

Please read these terms and conditions carefully, and ensure you understand them and their interpretations.

Use of, and/or registration on any aspect of the Website will constitute your agreement to comply with these terms and conditions.

PRODUCT IMAGES AND REPRESENTATION

We have made every effort to display the products on the website as accurately as possible, including:

- the images that represent a visual depiction of the product
- features and descriptions that pertain to the product

The actual product delivered may be subject to variations in appearance, as product packaging may differ over time. It remains the responsibility of the customer to ensure that the product ordered and purchased is correct.

A product description and/or item number will always overrule any related images when resolving a dispute about a product. As the actual colours you see will depend on your computer's monitor, we cannot guarantee that your monitor's display of any colour will be accurate.

OBVIOUS ERRORS

We regret that no order or purchase will be accepted, if we identify an inadvertent and obvious error in the prices of products or services, or the description of any of our products or services, as advertised and displayed on the Website.

SPECIALS

Super Floral Distribution reserves the right to withhold any additional discount/s, on specials or promotions, as advertised on the website or via our media services.

LOYALTY CARD CONDITIONS

Your Loyalty Card will have its own unique number printed on the reverse, which is linked to your account with us. Upon your visit to Super Floral, your Loyalty Card would need to be presented, and for where you will receive back reward points for all your purchases at Super Floral.

These reward points earned, equating to Currency Rands, can be redeemed here at Super Floral at any given time.

Important to note:

- Only one Loyalty Card will be issued for a single account held at Super Floral
- Your Loyalty Card would need to be presented upon each purchase at Super Floral
- No re-invoicing will later be carried out on your Loyalty Card facility
- If a Loyalty Card is lost, upon a new Loyalty Card being issued, an Administration fee of R10 will apply
- Loyalty Points are, and can be accumulated during each year, from the 1st January until the last trading day of Super Floral in December of that same year.
- The redeeming of the Loyalty Points must be actioned by the loyalty account holder.
- **ALL** Loyalty Points will expire at the end of each year, being the last trading day of Super Floral in December. No Loyalty Points can be carried over into a new year.

BUYERS CARD CONDITIONS

- 1) Buyer Card discounts may not apply in some cases, for where items displayed are on a special, reduced price or promotion.
- 2) On selected Categories of Products, the buyer card discount does not come into effect.